

Ford Motor Company

Electronic Field Communications

EFC Number: Unassigned

Information

Date: Unassigned

Subject: *Awareness of NHTSA Preliminary Evaluation of Certain Tire Valve Stems for Reports of Cracking and/or Leaking*

Summary: Information to assist Dealers in answering customer inquiries concerning NHTSA's preliminary evaluation of certain tire valve stems for reports of cracking and/or leaking. Also a reminder of the existing Bumper to Bumper warranty coverage for valve stems.

Target Division(s) and Addressees:

FCSD: Field Ops, Field Service Engineers, Fleet Zone Manager, Fleet Manager, General Managers, Office Operations Managers, Parts & Service Operations Manager, Parts & Service Zone Manager, Quick Lane Area Sales Manager, Quick Lane Specialist, Region Escalation Specialist, Regional Managers, Service Training Instructors, Technical Operations Coordinator, Technical Service Operations Manager, Wholesale Zone Manager

Originator Name: Mike Frommann

Phone: (313) 20-69352

E-Mail:

mfromman@ford.com

Division: FCSD

Department: Service Engineering
Operations

Dealer Communication: Yes

Dealer eStore Materials:

Related Communication(s):

Additional Contacts:

Concurring Manager: **Ernita Johnson; Operations & Communications Mgr, FCSD**

Communication:

The following communication will be posted to FMCDDealer.com on Monday, November 3, 2008.

This Field Communication also contains the following Dealer Communication:

Dealer Summary: Information to assist Dealers in answering customer inquiries concerning NHTSA's preliminary evaluation of certain tire valve stems for reports of cracking and/or leaking. Also a reminder of the existing Bumper to Bumper warranty coverage for valve stems.

To: All Ford and Lincoln Mercury Dealers

Addressees: Dealer Principal
Service Manager
Service Department

Communication:

November 3, 2008

To: All Ford, Lincoln & Mercury Dealer Principals and Service Department Personnel

Subject: Awareness of NHTSA Preliminary Evaluation of Certain Tire Valve Stems for Reports of Cracking and/or Leaking

NHTSA PRELIMINARY EVALUATION

The National Highway Traffic Safety Administration (NHTSA) has opened a preliminary evaluation of tire

valve stems cracking on certain 2007 model year Ford, Lincoln and Mercury vehicles. As always, Ford is cooperating completely with NHTSA on this evaluation. The following information should help Dealers answer any customer questions:

- Ford Motor Company has evaluated reports of cracked and/or leaking valve stems and has not identified a risk to motor vehicle safety on Ford vehicles.
- An importer of different valve stems has announced a safety recall, but this does not affect the valve stems installed as original equipment on Ford Motor Company vehicles.
- Ford valve stems may have the same generic industry standard "Type" numbers with similar markings or symbols as other valve stems. Ford valve stems are manufactured with a different material formulation, to different performance specifications, and on different equipment than these other valve stems.

TIRE VALVE STEM WARRANTY COVERAGE

As a reminder, tire valve stems are covered under the existing new vehicle Bumper to Bumper Warranty (3year/36,000 miles Ford & Mercury, 4year/50,000 miles Lincoln) for defects in materials and workmanship.

GCQIS Technical Service Detail

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VALVE STEM CONCERNS - REPLACE AS NECESSARY :

THERE IS CURRENTLY NO CHANGE IN OUR WARRANTY POLICY OR SERVICE PROCEDURES - IF A CRACK IN A VALVE STEM IS IDENTIFIED, THE VALVE STEM SHOULD BE REPLACED. ENSURE THE VALVE STEMS ON THE ADDITIONAL WHEELS ARE ALSO INSPECTED FOR CRACKS.

AUTHOR: VJANIUNA (313) 317-7071

Requester: ALANGE11
Technical Service Detail
Server: FCWS413

Ford Proprietary, Private

4-Dec-2008

Retention: None